

# Communications

The Department is authorized to employ four (4) full time dispatchers and two (2) part-time dispatchers.

Communications is the heart of any emergency response agency. Coordination and communication with other agencies is a vital everyday occurrence. The radio dispatching service in the facility was built to continue to provide excellent communication services with other agencies.

In addition to their everyday responsibilities, Communications personnel also serve as receptionists, clerical support, filing, and as records clerks. Dispatchers process all organizational reports, court information, and in-coming activities. They handle the collection, review, storage, and distribution of all police and accident reports, citations, affidavits, charges, warrants, and departmental arrest journals.

A recent LEADS/NCIC (Law Enforcement Automated Dispatch System / National Crime Identification Center) audit produced outstanding results. The division was consistently rated with over a 100% compliance rate on all vehicle, missing persons, warrants, and criminal history entries within and from the system.

The Communications section is responsible for maintaining the department's records insuring that the department adheres to its retention schedule and must be familiar with the ever-changing Ohio Public Records Laws to protect the rights of the public, the department, as well as those of the individual.

The Police Department's Computer Aided Dispatching program is a comprehensive system that was installed to streamline the data entry for personnel matters, reporting, calls for service, and tracking and correlating crime trends. This records management system reduces the number of different types of software the department uses to track like and similar information. This software allows the department to expand its records management and dispatching services in the future.

Mrs. Doerr, is the department's Custodian of Records. She is responsible for insuring that the department adheres to its retention schedule and is familiar with the ever-changing Ohio Public Records Laws to protect the rights of the public, the department, as well as those of the individual. Mrs. Doerr provides copies of reports and also provides the media with public record information when requested.

**Logan Police Department Dispatchers:**

- Dispatcher L. Levering
- Dispatcher J. Lehman
- Dispatcher A. McDonald
- Dispatcher B. Grannon
- Dispatch Supervisor B. Doerr