

## Compliments & Complaints

The department is constantly seeking to improve both internally and on a customer service level. Annually, the department receives letters of compliment and complaints, each are reviewed and evaluated to determine effectiveness and/or areas of improvement. All complaints are followed up on with the citizen and the officer. All complaints filed against or with the department are recorded and logged on a departmental complaint log report. The report is evaluated annually to identify areas of improvement and/or concern. Typically, compliments outpace complaints by nearly a 5 to 1 ratio. Officers enjoy a great working relationship with the community.

If you have any questions or concerns, please call 740-385-6866 or use either of the links below to display a form that you may complete and mail in to the Logan Police Department:

### Supporting Documents

[Compliment Form 99.7 KB](#)

[Complaint Form 158.63 KB](#)